



740 Rothsville Road, Lititz, PA 17543

WARRANTY

Limited Lifetime Warranty

Congratulations on your purchase of our fine handcrafted cabinetry. You have invested in quality cabinetry built to the highest standards of workmanship. Your Red Rose Cabinetry is protected by our limited lifetime workmanship Warranty.

This Warranty is extended to the original purchaser only and is not transferable. Red Rose Cabinetry does not extend this Warranty to subsequent owners of the cabinetry.

What is Covered

Red Rose Cabinetry warrants that the original purchaser's cabinetry will be free from defects of workmanship under normal household use for as long as the original purchaser owns the home in which the cabinetry is installed. Specifically, this Warranty applies to the following: cabinet front frames, cabinet doors (for door warpage, see Special Notes below), cabinet back and side panels, shelves, tops and bottoms, drawer fronts and drawer boxes, door hinges, and drawer guides.

What is Not Covered

This Warranty does not cover, and Red Rose Cabinetry will not be held responsible for the following:

Defects or damage resulting from improper or negligent installation, misuse, accidents, alterations (regardless of whether the alteration caused or contributed to the defect), or improper care.

Cabinetry not maintained or stored in a climate controlled environment (see Special Notes below).

Cabinetry that has been exposed to water and/or extreme high or low humidity.

Natural characteristics of wood (see Natural Characteristics of Wood below).

Colorfastness of finishes (see Natural Characteristics of Wood below).

Normal wear and tear.

Labor costs, including the costs of removing and reinstalling the cabinets.

Natural Characteristics of Wood

By its very nature wood is unique. Natural woods, even from trees of the same species, may differ in color, texture and graining. Wood may exhibit subtle changes over time as it ages. This can vary depending on the amount of light it is exposed to and other variables present in the room. Natural, stained and painted finishes will at times vary in color, tone and grain characteristics. Painted face frames, doors and other painted parts of the product may eventually have visible cracking around the joint areas. These changes may be accelerated by sunlight, smoke, household cleaners and other environmental conditions. Such conditions may eventually cause the wood to warp, split or crack. These variations are considered to be natural characteristics of the material in relation to their environment and normal wear and tear and, as such, are not covered under this Warranty.

Special Notes

To minimize warpage and moisture expansion of wood products, Red Rose products should be maintained in a climate controlled environment that avoids extreme high or low temperatures and extreme variations in humidity levels. Red Rose Cabinetry will not warranty any product stored or installed in an uncontrolled environment. All doors up to 12" wide and 21-15/16" high will be warrantied if warpage is greater than 1/8". Doors measuring between 12-1/16" – 22" in width or 22" – 43-15/16" in height will be warrantied if warpage is greater than 1/4". Any one piece door exceeding 22" in width or 43-15/16" in height will not be covered under this Warranty. Upon installation a cabinet may be forced out of square and the door(s) may appear to be warped when, in fact, they are not. Please remove doors from the cabinet and lay on a flat surface to check for warpage before requesting replacement.

Performance of Warranty

If a covered defect occurs, Red Rose Cabinetry will elect, at its sole discretion, to either repair or replace the defective material or component free of charge. Red Rose Cabinetry reserves the right to change its product and finishes from time to time without notice to its customers. If a warranty claim is filed on a product or finish no longer offered and Red Rose Cabinetry elects to replace the material or component, Red Rose Cabinetry will substitute a material or component that it deems to be comparable in look and style to the original and of equal or greater value. Red Rose Cabinetry does not guarantee that finishes on replacement materials or components will exactly match the finishes of Red Rose Cabinetry previously installed.

Limitations

This Warranty is Red Rose Cabinetry's exclusive express Warranty, and Red Rose Cabinetry disclaims all other express warranties. In no event shall Red Rose Cabinetry be liable for incidental or consequential damages to the original purchaser or any third party. No dealer or agent of Red Rose Cabinetry has any authority to change or enlarge the Warranty or enlarge the above Warranty or our liability.